



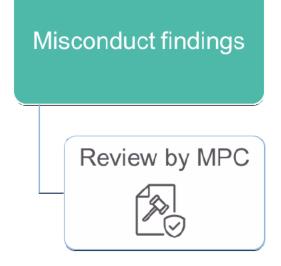
## Merit, misconduct and workplace culture

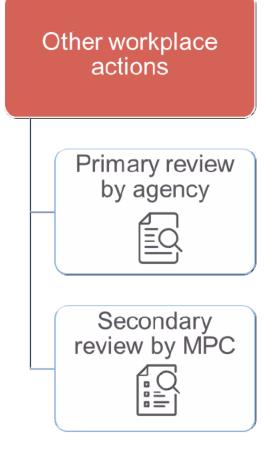


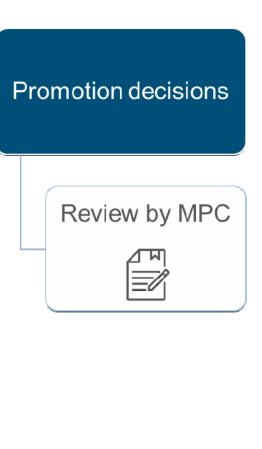


Leaning towards Reconciliation, Kayannie Denigan, 2024

## **APS Merit Protection Commissioner**







## The APS conduct framework

#### **APS conduct framework**

#### **APS Values**

The APS Values articulate the identity of the APS as an institution, and form the building blocks of a professional and trustworthy public service.

## APS Employment Principles

The APS Employment Principles are a statement of standards for the APS as an employer, and provide for employment arrangements that are fair and transparent, and workplaces that are diverse, inclusive, and safe.

#### APS Code of Conduct

The APS Code of Conduct provides specific behavioural requirements for all employees. In complying with these requirements, employees demonstrate that they as individuals can be trusted to act in the public interest.

## **Support Commonwealth agencies**



#### Independent workplace umpire

- Confirm fair and correct decisions
- Resolve disputes
- Make sure alleged misconduct is handled appropriately and lawfully
- Recommend wrong decisions are set aside

#### Merit-based recruitment decisions

Fair and open to all members of the community

## Modernising promotion reviews



Review only which applicant has more merit – adversarial

Resource intensive

Lack of transparency

Not able to provide feedback

## Post-April 2025

We can review the entire process – compliance against merit principle

Make suggestions for improvement

Share good practice examples

Own motion audits

## **Managing misconduct**

### **Code of Conduct procedures**

- Delegations
- Application of the Code
- Procedural fairness
  - hearing rule and
  - bias rule
- Balance of probabilities
- Documentation
- Suspension



#### Misconduct statistics for 2023-24

647

APS employees investigated for misconduct

555

in breach of code of conduct

1,127

Elements of the code breached

## Sanction decisions in 2023-24

#### **Prescribed in the Public Service Act**

Sanction	Number
Reprimand	264
Deductions from salary (fine)	167
Reduction in salary	70
Termination of employment	61
Re-assignment of duties	10
Reduction in classification	9
Total	581

## Merits review by the MPC

We consider all the evidence gathered during the investigation and any other information provided by the employer and the employee. We must consider whether:

- an Agency's procedures comply with the APS Commissioner's Directions
- there was substantial compliance with the Agency's procedures and the requirements of procedural fairness
- on the balance of probabilities, there is sufficient evidence to conclude that the employee did what was alleged, and
- what the employee did amounts to a breach of the Code of Conduct.

## Case study 1 – the value of impartiality

APS employees must uphold the value of impartiality

Anonymous posting of a political opinion about a senior politician

Content was highly critical and derogatory

High Court decision taken into account

Confirmed the employee's conduct did not uphold value of impartiality

## Case study 2

Breached for non-compliance with an internal policy which post-dated incident

Poorly framed allegations, vague and factually incorrect

Did not follow lines of inquiry – exculpatory evidence missed & further misconduct

Accepted evidence on face value - despite implausibility

## Merits review outcomes

30% of decisions we review are set aside / varied

#### Reasons include:

- Inadequate or insufficient evidence to support a breach
- Behaviour not a breach of the Code of Conduct
- Material procedural defects
- Apprehended bias
- Sanction not proportionate to nature / seriousness of the conduct

# Thank you Questions?

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